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2021 ANNUAL REPORT

MCSCA Mission,
Vision, Objectives
and Principles

Reports
Chairperson,
Manager & Treasurer

MCSCA Financial
Report



WWW.MCSCA.ORG.AU
 5B WILLS TERRACE
 ALICE SPRINGS NT 0870



**MULTICULTURAL
COMMUNITY SERVICES OF
CENTRAL AUSTRALIA INC.**

ABOUT MCSCA



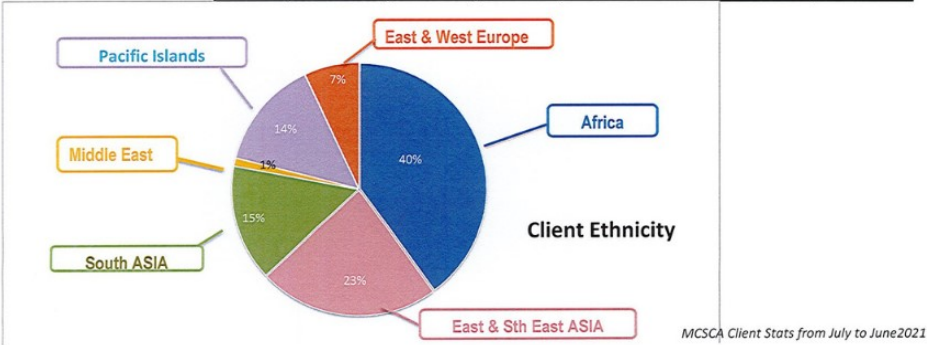
Multicultural Community Services of Central Australia Inc (MCSCA) is a community based organisation whose aims and objectives are to deliver quality confidential services to people from culturally and linguistically diverse backgrounds (CALD).

MCSCA is run by a Management Committee elected by the migrant community for two year terms at the Annual General Meeting of MCSCA Inc. Members represent the diversity of the Alice Springs community and bring MCSCA a range of skills, knowledge and expertise.

Staff members are available across programs to ensure services are delivered, and to offer support and assistance to the CALD community. MCSCA works to encourage community harmony, peace and acceptance of difference within the community.

The following table demonstrates the wide range of services and advice provided by MCSCA to migrants, and also shows that recently arrived African migrants from Interstate are currently the biggest users of our services.

Client Ethnicity and Issues - Jul 2020 Jun 2021										
Issues				Ethnicity - Frequent visit						
	Africa	East /SE Asia	South Asia	Middle East	Pacific Is/AUS/NZ	EA/West Euro	Total of issues			
Migration Info(citizenship,visa,passport application, form collection)	92	48	12	0	15	7	174			
Documents help(housing, citizenship, medicare, Centrelink, translation)	82	40	13	2	15	2	154			
Employment (job application, Resume)	38	7	7	0	2	0	54			
Accommodation/ Housing	42	6	6	2	0	0	56			
Education/Online Studies/English class	35	16	16	5	3	0	75			
Legal/DV/Parenting/Discrimination	13	5	10	0	0	0	28			
Social Interaction/ Visit/ MCSCA Activities	27	70	25	0	35	27	184			
Financial support (food voucher, utility bills, health)	27	19	21	2	5	4	78			
Medical/Health	0	0	5	0	0	0	5			
Use of MCSCA resources (Computer/Photocopy/Scan/Print/venue)	94	15	20	5	24	8	166			
Total frequency of visits	450	226	135	16	97	48	972			
Client Gender Profile			Client Ethnicity						Percentage	
Males	292	41%	Number of clients from Africa(Sudan, Kenya, Zimbabwe, Mauritius, Ethiopia, Nigeria)						284	40%
Females	415	59%	Number of clients from E/SE Asia (China, Phil, Thai, South Korea, Indonesia, Taiwan)						164	23%
Total	707	100%	Number of clients from South Asia (India, Nepal, Pakistan, Bangladesh, Sri Lanka)						108	15%
			Number of clients from Middle East (Syria, Lebanon, Egypt, Iran)						8	1%
			Number of clients from Pacific Islands (Australia and New Zealand, PNG, Samoa, Fiji)						102	14%
			Number of clients from East and West Europe (France, Bulgaria,UK,Italy)						41	7%
			Total						707	100.0%



MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

UNAUDITED

CONSOLIDATED INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2021

	2021 \$	2020 \$
Office supplies	3,345	1,993
Postage, printing & stationery	1,600	1,451
Project Management fees	-	744
Salaries & Wages	216,486	207,922
Security	2,065	1,715
Subscriptions	1,894	2,190
Superannuation	20,002	19,753
Telephone	3,114	3,202
Travel (fuel, taxi fare/accommodation)	491	40
Venue Hire	5,905	3,880
Website development	-	2,895
	412,943	374,243
NET SURPLUS/(DEFICIT)	64,456	41,158

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

UNAUDITED

CONSOLIDATED INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 2021

	2021	2020
	\$	\$
INCOME		
Administration fee received	-	-
ASP Town Council	-	4,957
AnglicareNT SusuMama	25,626	24,872
Cash Flow Boost	28,200	30,685
Donations	-	50,000
Dept. of Trade Business & Innovation	-	29,905
DSS SETS Grant	98,997	83,077
DSS Emergency Relief	42,796	40,520
Interest	417	554
TF - OMA Operational Grant	185,000	185,000
TF - Harmony day	-	13,700
Other income	3,389	-
Unexpended funds at end of year	(3,221)	(96,196)
Unexpended funds b/f	96,196	48,328
	<u>477,399</u>	<u>415,401</u>
EXPENDITURE		
Accounting and audit	6,763	5,950
Advertising	-	456
Annual leave accrual	8,787	4,325
Cash Flow Boost correction	5,558	-
Bank charges	444	444
Catering	1,114	125
Cleaning	6,571	5,500
Consulting fees	26,374	24,888
Consumables	7,043	2,784
Costumes	1,320	-
Depreciation on fixed assets	2,224	1,975
Electricity	6,771	7,959
Emergency food vouchers	1,250	1,550
Emergency rental arrears	10,117	27,842
Emergency support	31,111	3,941
Emergency rental bond	9,342	9,114
Equipment/Hire	3,020	5,626
Harmony Day expense	9,182	-
Insurance - General	2,954	2,818
Insurance - Prof. Indemnity	3,083	3,091
Insurance - Workers' Compensation	5,899	6,829
Interpreting & Translating	1,187	267
IT/Internet	2,517	3,527
Long service leave accrual	3,324	9,449
Marketing & Promotion	2,084	-



OUR PRINCIPLES

Respect for cultural diversity while assisting new arrivals to understand their new environment.

Equal opportunity in access and equity to services.

Integration, acceptance and understanding of difference.

Cultural diversity shall be promoted at all levels of the organisation and within the community.

OBJECTIVES

- Represent and assist migrants and recent arrivals to Central Australia in assessing the services they need to facilitate settlement.
- Facilitate integration into Australian society by understanding its values and lifestyles.
- Provide services to migrants coming to Alice Springs who originally settled elsewhere in Australia, to assist with adapting to the specific and challenging issues of a remote location.
- Assist newly formed CALD groups to provide social and cultural activities that support individuals and families to become part of the wider community.
- Provide targeted assistance to groups facing particular challenges in integrating into Australian formal and informal systems and societies.
- Provide appropriate, consistent and regular liaison between CALD, individuals and communities and other organisations, employers, mainstream service providers and government departments.



VISION

To provide services, representation and leadership for the CALD community in Central Australia.

That people from CALD backgrounds have equal opportunity and access to services and participation in the community at large.

To strive for a society which respects multiculturalism and diversity, and welcome new arrivals and facilitates integration into Australian society.

MISSION

To provide support, orientation and information to people of many cultural backgrounds who wish to settle in Central Australia.

To assist community understanding and acceptance of cultural diversity and promote multiculturalism.

To facilitate integration into Australian Society and understanding of Australian values and lifestyles.

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2021

	2021 \$	2020 \$
Income Tax		
The association is not subject to income tax.		
Government Grants		
Grants are recognised as revenue in accordance with the year to which they relate. Grants receivable for the current year but not received are accrued as a receivable, grants for future years received in the current year are treated as a liability. The portion of specific purpose grants received and unexpended at year end, is transferred to current liabilities.		
Revenue recognition		
Revenue from the sale of goods and disposal of other assets is recognised when the entity has passed. Revenue from the provision of services is recognised when the services have been provided. Revenue from investments is recognised when received.		
2. Non current assets		
Furniture and equipment	56,397	51,302
Accumulated depreciation	(43,033)	(40,809)
	<u>13,364</u>	<u>10,493</u>
3. Creditors and payables		
Provision for audit	6,248	5,000
Superannuation payable	4,010	4,010
GST Payable	(2,329)	21,513
PAYG payable	2,860	-
Trade creditors	8,150	8,832
	<u>18,939</u>	<u>39,355</u>
4. Unexpended grants/funds		
AnglicareNT Communities for Children	629	4,385
DTBI - Research Project	-	27,010
Donation	-	50,013
OMA - Harmony Day	-	13,700
Home Affairs - SETS	2,592	1,088
	<u>3,221</u>	<u>96,196</u>

	2021	2020
	\$	\$

1. SUMMARY OF ACCOUNTING POLICIES

Financial Reporting Framework

The association is not a reporting entity because in the opinion of the governing committee there are unlikely to exist users of the financial report who are unable to command the preparation of reports tailored so as to satisfy specifically all of their information needs. Accordingly, this 'special purpose financial report' has been prepared to satisfy the governing committee's reporting requirements under the Associations Act.

The financial report has been prepared on the basis of historical cost and except where stated, does not take into account changing money values or current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

The financial report has been prepared in accordance with the Associations Act, the basis of accounting, but not the disclosure requirements, specified by all applicable Australian Accounting Standards.

Significant accounting policies

Accounting policies are selected and applied in a manner which ensures that the resultant financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions and other events is reported. The following significant accounting policies have been adopted in the preparation and presentation of the financial report.

Depreciation

Items of property, plant and equipment are depreciated over their estimated useful lives using the straight line method. The main rate used is 12.5%.

Employee Entitlements

The amount expected to be paid to employees for their pro-rata entitlements to long service and annual leave is accrued annually at current wage rates.

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST. Receivables and payables are recognised inclusive of GST. The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables.



MCSCA TEAM

MCSCA Management Committee

2020-21

Chairperson

Ali Wako

Vice Chair

Hilda Reeder

Secretary

Mona Ulak

Treasurer

Arvinder Juneja

Committee Members

Navin Bhatnagar

Jeanette Shepherd

Apajok Biar

Vinod Kurup

Lillian Labastida

Public Officer

Precy Taylor

MCSCA Staff

Manager

Marguerite Baptiste-Rooke

Migrant Outreach/SETS Officer

Anileen Bensted

Admin/Bookkeeper

Criste Evangelista



COVID-19 VACCINE INFORMATION SESSION





CHAIRPERSON'S REPORT

Strategic Highlights

It is my pleasure to welcome everyone to MCSCA's Annual General Meeting. Like the previous year, 2021 has been another roller coaster year for everyone – with never ending lock downs and lock outs surrounding the ongoing impacts of the COVID19 Pandemic in many parts of the country.

We are now living through the new normal of lock downs, lock outs and vaccinations to ensure we survive the ever mutating variants of the virus.

As an organisation, we still achieved many things and below are some of the highlights:

- Continue working closely with organisations such as the Australian Bureau of Statistics, NT Chamber of Commerce, Central Australian Women's Legal Service (CAWLS) etc. on issues of common interest
- Revamped meet and greet now involves community groups show casing their cultures, foods and traditions – thanks to the Filipino and Indonesian communities who participated this year
- Continued participation in the Ministerial Advisory Council on Multiculturalism and a visit from the Minister early in the year.
- Our flagship harmony day celebration was back on this year and was very successful

Financial Highlights

- We continued to receive support from the funding bodies and the Alice Springs community. We acknowledge this support and look forward to working with all stakeholders to meet to the increasing needs of our migrant communities.
- MCSCA got NT Government funding to commission a research project to capture an evidence base for social-economic profile of migrants in Central Australia. The project identified potential barriers, challenges and the ability to utilise skills and experiences of migrants to find the right jobs or venture into businesses was completed this year.

Operating Highlights

- With the uptick of COVID19 vaccinations, our staff were able to work from office this year, and continued to assist our clients and executive committee to run the affairs of MCSCA. Our new look website was up and running and complimented the regular e-News.
- With a number of resignations, the management committee co-opted a few new committee members to enable them to continue the work of MCSCA.

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2021

	Note	2021 \$	2020 \$
CURRENT ASSETS			
Cash at bank		224,003	266,751
Petty cash		212	212
		<u>224,215</u>	<u>266,963</u>
NON-CURRENT ASSETS			
Furniture and equipment	2	13,364	10,493
TOTAL NON-CURRENT ASSETS		<u>13,364</u>	<u>10,493</u>
TOTAL ASSETS		<u>237,579</u>	<u>277,456</u>
CURRENT LIABILITIES			
Creditors and payables	3	18,939	39,355
Provision for annual leave		41,792	33,004
Other provisions		1,320	-
Unexpended funds prior years adjustment		-	3,389
Unexpended funds	4	3,221	96,196
		<u>65,272</u>	<u>171,944</u>
NON-CURRENT LIABILITIES			
Provision for long service leave		26,797	23,473
TOTAL NON-CURRENT LIABILITIES		<u>26,797</u>	<u>23,473</u>
TOTAL LIABILITIES		<u>92,069</u>	<u>195,418</u>
NET ASSETS		<u>145,510</u>	<u>82,038</u>
EQUITY			
Accumulated surplus		<u>145,510</u>	<u>82,038</u>

Notes to the financial statements are included on the attached pages.

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

STATEMENT OF COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2021

	2021 \$	2020 \$
Grant Income	419,767	309,291
Other Income	57,632	106,110
TOTAL INCOME	477,399	415,401
Operating expenses	67,428	50,749
Employee expenses	248,599	241,448
Emergency support	51,822	42,446
Consulting fees	30,933	24,888
Depreciation	2,224	1,975
Insurance	11,936	12,737
TOTAL EXPENSES	412,943	374,243
Operating surplus/(deficit)	64,456	41,158
Accumulated surplus at the beginning of the year	82,038	41,519
Prior period adjustment	(984)	(639)
Accumulated surplus at the end of the year	145,510	82,038

Notes to the financial statements are included on the attached pages.



"A founding member and long term manager Marguerite Baptiste-Rooke has advised she will be retiring early next year. I take this opportunity on behalf of all our staff and the executive committee to thank Marguerite for all the work she has put in over the past 30 years to make MCSCA what it is today."

Looking Ahead

The executive committee would like to thank all our staff for their continued dedication and excellent work. We look forward on building on the plans outlined in our 2019-2024 strategic plan to ensure we meet the goals outlined to continue delivering for our migrant communities.

This is also my last year as the chairperson of MCSCA, I take this opportunity to thank everyone for all their support over the past several years in the executive committee.

Ali WAKO (Mr.)
MCSCA Chairperson
25 November 2021



MANAGER'S REPORT

MARGUERITE BAPTISTE-ROOKE

Welcome to our 2020/2021 Annual Report, an opportunity to reflect on what has been an engaging, busy and another challenging year for the Multicultural Community Services of Central Australia (MCSCA).

This year our work has been characterised across four areas:

1. Advocating for newly arrived migrants to access affordable housing.
2. Engaging and representing the many cultural groups in Alice Springs.
3. Providing information to people from culturally and linguistically diverse (CALD) backgrounds on issues to assist with their settlement.
4. Providing special COVID-19 vaccine information to the CALD community.

Affordable housing

The one of the many challenges MCSCA faced during the last financial year was assisting newly arrived migrants from interstate with affordable accommodation. For the last two years many migrants with families have moved to Alice Springs from interstate for the following reasons:

- seeking employment
- fleeing domestic/family violence situations
- youth issues such as young migrants getting involved in anti-social behaviours, drugs, etc.

Many large families of single mothers with 8-10 children are homeless in Alice Springs. They are living in overcrowded accommodation such as in a 2-bedroom unit with up to 15 people sharing facilities.

MCSCA and other services provided some emergency relief to get these families a few days/up to 2-weeks of accommodation in motels. This housing issues is ongoing. There are not many 3-bedroom private rentals on the market. There is no relief in sight, especially as the waiting list for Territory Housing is 8-9 years. These issues were taken to the Multicultural Advisory Council (MACMA), and were brought to the attention of the Minister for Housing NT who is also the Minister for Multicultural Affairs.

Engaging and representing cultural groups in Alice Springs

In 2020/21 MCSCA continued to engage with many community groups. The engagement included:

- providing information on governance and grant applications



REPORT TO THE MEMBERS OF MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INCORPORATED (continued)

to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with management and the Management Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

DELOITTE TOUCHE TOHMATSU

E Dry
Partner
Chartered Accountants

Darwin, 23 / 11 / 2021

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INCORPORATED (continued)

Responsibilities of Management and the Management Committee for the Financial Report

Management of the Entity is responsible for the preparation and fair presentation of the financial report and has determined that the basis of preparation and accounting policies described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and is appropriate to meet the needs of the Members. Management's responsibility also includes such internal control as management determine is necessary to enable the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the ability of the Entity to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intend to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

The Management Committee is responsible for overseeing the Entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required **INDEPENDENT AUDITOR'S**



- obtaining feedback from communities on emerging multicultural issues
- promoting events and celebration of national days through the MCSCA Facebook page, and circulating contact details between groups, service providers and government departments.
- assisting emerging communities with incorporation/forming their own association.

In the area of information provision, MCSCA organised the following information sessions:

- 29th July 2020 – Work Rights
- 30th October 2020 – Skilled Migration – information on newly introduced visas.
- 19th November 2020 – Discrimination and Bullying in the Workplace
- 11th March 2021 – Census 2021
- 29th April 2021 – Rights of Employees and Responsibilities of Employers.
- 29th June 2021 – Financial Literacy

Promotion of COVID-19 vaccine in the multicultural community

MCSCA continued to invest significant time and resources into accessing and sharing accurate, current information about COVID-19 in English and in community languages. MCSCA continues to be seen as a trusted source of information by migrant and multicultural community members.

MCSCA engaged with many community groups and encouraged them to take the COVID-19 vaccine. There are many myths regarding the vaccine circulating on social media amongst the migrant community.

Information on the COVID-19 vaccine was disseminated to the CALD community in many languages through MCSCA's website, Facebook page and fortnightly eNews. This information is also available for visiting clients at MCSCA's reception.

MCSCA organised an information session with NT Health for Alice Springs multicultural community on COVID-19 vaccine, and widely promoted it through community groups. However, it was delayed and took place on 28th September 2021 at MCSCA's office.

MCSCA also participated in a photoshoot/filming with NT Health as part of their "Roll-up-your-sleeves" campaign to encourage uptake of the COVID-19 vaccination in the community.



FUNDING

MCSCA is funded by the Australian Government and Northern Territory Government.

The Department of Territory Families, Housing and Communities provide MCSCA with operational, staffing and project funding to provide services to the multicultural community in Central Australia.

This service offers the following:

- ◆ Day-to-day and ongoing services
- ◆ Identification of community needs
- ◆ Provision of information sessions
- ◆ Broader community public communications
- ◆ Program evaluation, data collection and analysis
- ◆ Representation and leadership on multicultural issues
- ◆ Coordination/management

PROJECTS

- ◆ Multicultural community event
- ◆ Harmony Day

MCSCA is currently on a five-year funding agreement with Territory Families for 2019-2024.

MCSCA also receives three-year funding from the Australian Government Department of Home Affairs to assist Humanitarian Entrants, Family Stream migrants with low English proficiency and/or dependents of skilled migrants in rural and regional areas with low English proficiency.

The Settlement Engagement Transition Program (SETS) assists eligible clients who have arrived in Australia in the last five years.

Australian Government Department of Social Services funds MCSCA under the partnership program “Community for Children” (CFC) through Anglicare NT. This program ran two SusuMama playgroups per week to assist newly arrived migrant families with children to connect and integrate with the Alice Springs community. This funding ended on 30th June 2021, due to changes in the reporting requirements. SusuMama is received a one - year funding from the Northern Territory Government until 30 June 2022.

INDEPENDENT AUDITOR’S REPORT TO THE MEMBERS OF MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INCORPORATED

Report on the Audit of the Financial Report

Opinion

We have audited the financial report, being a special purpose financial report, of Multicultural Community Services of Central Australia Incorporated (the “Entity”) which comprises the statement of financial position as at 30 June 2021, statement of comprehensive income for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and the statement by the management committee, as set out on pages 2 and 6 to 9.

In our opinion, the accompanying financial report of the Entity is in accordance with Division 60 of the *Australian Charities and Not-for-profit Commission Act 2012* (the “ACNC Act”), including:

- (i) giving a true and fair view of the Entity’s financial position as at 30 June 2021 and its financial performance for the year then ended; and
- (ii) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the *Australian Charities and Not-for-profit Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor’s Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board’s APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting and Restriction on Distribution and Use

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the Entity to meet the financial reporting requirements of the ACNC Act. Our report is intended solely for the Members and the *Australian Charities and Not-for-profit Commission* (ACNC) and should not be distributed or used by parties other than the Members and the ACNC. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

STATEMENT BY THE MANAGEMENT COMMITTEE
FOR THE YEAR ENDED 30 JUNE 2021

The names of the members of the committee of the association during or since the end of the financial year are:

A Wako, Chairperson re appointed November 2019
H Reeder, Vice Chair re appointed November 2019
Mona Ulak, Secretary appointed November 2019
A Juneja, Treasurer re appointed November 2019
N Bhatnagar, Committee re appointed November 2019
L Labastida, Committee re appointed November 2019
V Kurup, Committee appointed 2019
J Shepherd, Committee appointed 2019

The principal activities of the association during the last financial year were to provide services for cultural and multicultural activities including support and settlement services to newly arrived migrants and refugees.

There were no significant changes in the nature of activities during the financial year.

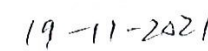
The surplus (deficit) of the association for the year is reported in the statement of comprehensive income.

In our opinion:

- the accompanying financial report as set out on the attached pages, being a special purpose financial statement, is drawn up so as to present fairly the state of affairs of the Association as at the end of the financial year and the result of the Association for the year then ended;
- the accounts of the Association have been properly prepared and are in accordance with the books of account of the Association; and
- there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.


.....
Committee member


.....
Committee member


.....
Date



Australian Government, Department of Social Services also fund MCSCA to provide emergency relief for clients who are facing hardship situations to assist them with bond/rent. It also provides food vouchers and other essentials. (This is three-year funding)

MCSCA, as the sole multicultural organisation in Central Australia, has continued to grow and meet the increased demand for services to the growing migrant population in Alice Springs. According to our records, the migrant population in Alice Springs is about 6000 people from 63 countries. The main groups that MCSCA has regular contact with come from India, Syria, Philippines, Nepal, South Sudan, Pakistan, Sri-Lanka, Thailand, Zimbabwe, Kenya, Vietnam, Bangladesh, China, South Korea and Indonesia, Kenya, Ethiopia, and the Pacific Islands.

There are 14 active incorporated organisations in Alice Springs, representing specific ethnic groups. One of the main roles of MCSCA is responding to client needs. Many needs were addressed through referral to mainstream services, group information sessions and advocacy. Many of our other activities, projects and achievements are detailed over the coming pages.

MCSCA stands ready, willing and able to support all migrants and refugees settling in Alice Springs. MCSCA has always stood up to cater for the extra demand of migrants who need our assistance, despite the lack of adequate funding, and regardless of the gaps in resources and the numerous challenges facing us as an organisation. MCSCA is proud of its achievement.

MCSCA has enjoyed a close working relationship with the following departments: NT Territory Families, Office of Multicultural Affairs NT, Department of Social Services (Australian Government) and Department of Home Affairs.

MCSCA has also enjoyed great relationship and collaborations with most of the mainstream service providers and agencies in Alice Springs through attending quarterly NTCOSS/Interagency meetings. Many warm referrals were made to the service providers and agencies during the financial year 2020/21.

In closing, I would like to thank all members of the MCSCA Management Committee for their volunteer time given to MCSCA during 2020/21 and the office staff for another productive, challenging and exciting year.

Special thank you to Leony Bowey and Brian Kelleher for assisting migrants with migration advice over the years, your assistance is greatly appreciated by the community. It is with great optimism that I look forward to 2021-22, and ensuring that MCSCA continues to be a strong representative and effective advocate for positive settlement outcomes for migrants in Central Australia.



MCSCA ACHIEVEMENTS - ACTIVITIES AND PROJECT 2020/21

After years of advocating and referring migrant women facing domestic and family violence, MCSCA is currently collaborating with Central Australia Women's Legal Service (CAWLS) to provide legal advice, migration advice and facilitate a two-way response and referral process for women who are experiencing or at risk of experiencing domestic violence.

The Migration Hub operates every Wednesday from 9.30am to 12.30pm at the MCSCA office. It has been operating since April 2021 and is well attended by MCSCA clients.

SUSUMAMA PLAYGROUP

MCSCA has been running the SusuMama playgroup for over 30 years. Since 2017, the playgroup has been meeting twice a week (Mondays and Fridays) at the Alice Springs Youth & Community Centre from 9.30am to 11.30 am. It is attended by migrants from about 15 different countries and also non-migrants.

The SusuMama playgroup is an important activity for migrant parents and their children. It is a fundamental tool for interaction with the Australian community in Alice Springs. It assists newly arrived parents and children to settle and integrate into the community.

Unfortunately, due to new reporting requirements, MCSCA is no longer eligible to receive funding from the Department of Social Services. MCSCA is receiving funding from the NT Government to have one playgroup session a week.

WORKING WITH GOVERNMENTS

A large part of MCSCA's work is to liaise directly with the multiple levels of government. Territory Families, Housing and Communities

- Funding agreement
 - Work program
 - Funding applications
 - Quarterly reports
 - Attended Minister's Advisory Council and Multicultural Affairs NT (MACMA)
- Raising issues facing the migrant community in Alice Springs with the Minister for Multicultural Affairs.

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

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AUDITED FINANCIAL REPORT

Multicultural Community Services of Central Australia Inc

SPECIAL PURPOSE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2021



Main issues that were raised this financial year were:

- Infrastructure for multicultural events in Alice Springs
- Affordable housing

DSS Department of Social Services – Australian Government – Ongoing

- Six monthly report
- Special weekly report during COVID-19 pandemic
- Funding agreement – received extra COVID-19 funding in April 2020
- Monthly data collection

Department of Home Affairs Australian Government– Ongoing

- Reporting - six monthly
- Monthly data collection

Alice Springs Town Council – Ongoing

- Regular meetings and planning for Big Day Out in Harmony, May 2021. We successfully organised “Big Day Out in Harmony” on 8 May 2021. It was well attended by the multicultural community in Alice Springs.

MULTICULTURAL EVENTS

MCSCA normally hold two major events a year:

1. End of Year Gathering – December
2. Big Day Out in Harmony – May

1st was held on 4 December 2020, next to the MCSCA Office. Around 50 migrants attended from many countries and communities. Everyone brought a special dish from their country of origin. It was a great gathering and enjoyed by all who attended. Due to COVID-19 pandemic, the number of people who attended was less than the previous year.

2nd the Big Day Out in Harmony was held on Saturday 8 May 2021 at the Alice Springs Town Council Lawns.



HARMONY DAY REPORT

The Big Day Out in Harmony celebration was held on Saturday 8 May 2021 from 12 pm to 4.30 pm on the Alice Springs Town Council Lawns. The celebration was different from previous years due to COVID-19 safe practice. Checking –in, physical distancing and hand sanitising.

About 600 people from multicultural backgrounds and wider Australian community attended the event. The event began with a procession of performers led by the Multicultural drummers around the footpath by the Council Lawns and passed through the aromatic smoking ceremony prepared by Arrente elder Barb Satour, Zania before entering the front of the stage where Mrs Satour delivered a “Welcome to Country” and invited all to enjoy the afternoon on (Mbantua), Indigenous name for Alice Springs. Part of “Welcome to Country” was a performance by Indigenous Arrente children,

There were short speeches by Mayor Damien Ryan, MCSCA Chairperson Mr Ali Wako and Multicultural Community Leaders: Filipino, Hindu, Nepalese, Indonesian and others.

The performance program commenced with the strong voices of NT Music School Pure Note Ensemble “I Am You Are We All Australian”. Other performances were Filipino, Indonesian Western Java dance, Balinese dances, Nepali dances – children and adults, Hindu Kirtan, Nepali singer, Cook Island performances, King Marong and young multicultural drummers.

There were also cultural activities stalls such as Try-a-Turban, Try-a-Sari, Henna hand painting. There were many family focused/children activities such as Relationship Australia, Alice Springs Public library, and Blue Earth kid’s activities.

The following are the actual outcome of “Big Day out in Harmony” :

- The Harmony Day event is a celebration of our vibrant multicultural Alice Springs Community.
- Ensuring that Alice Springs is a welcoming place for all migrants representing 63 countries.
- It provided an opportunity for multicultural and wider Australian community members and visitors to mingle and share the diversity that the town has to offer.
- Also, a great opportunity for the wider community to learn and experiment other cultures such as Try-a-Turban e.g. there were many Aussie men wearing a Turban, which is traditionally worn by Sikh men from Punjab-India. The Henna hand painting was very popular
- It gave the migrant children/youth an opportunity to showcase their talent in preserving their cultures.
- The participation of Indigenous welcome to country, smoking ceremony and the young dancers were a real highlight of the event especially when the procession was entering the venue walking through the aromatic smoke of gum leaves.

TREASURER'S REPORT



The MCSCA has had another good year financially in 2020 - 2021. The performance of the Association in the year is the result of enthusiastic and dedicated Board members, staff and a handful of volunteers committed to meeting the needs of migrants. Tabled at the Annual General Meeting for the year are the audited financial accounts for 2020-2021. The audit was conducted by Deloitte, Alice Springs and all necessary documentation was supplied. The results of the audit were positive, and the final unqualified audit certificate was issued by the auditor.

Income

Total income for 2020-21 was \$477,399.00. MCSCA is grateful to the NT & Federal Government for its ongoing support to fully deliver MCSCA’s service to the migrant community of Alice Springs. Total income was increased by \$61,998.00 from last year. Income from other sources include bank interest \$417.

Expenditure

Total expenditure for 2020-21 was \$412,943 resulting in a surplus of \$64,456 an increase of \$23,298 from previous year.

Net Asset

The current assets reported at year end were \$224,215, non-current assets namely furniture & equipment total \$13,364.

The current liabilities total \$92,069 is made up of creditors & payables \$18,939, provision for leave \$41,792 and unexpended grants of \$3,221. The Statement of Financial Position (Balance Sheet) reports an accumulated surplus of \$145,510 which demonstrates MCSCA’s financial position at year end to be quite sound.

Thanks

I would like to thank my fellow management committee members for their ‘in kind’ contributions to Multicultural Community Services. I’d like to thank MCSCA manager – Marguerite for her outstanding work over the years. I would also like to thank our bookkeeper/admin officer, Criste for her outstanding work and diligence in record keeping. I would also like to thank the numerous volunteers and all MCSCA staff who have helped over the year. The MCSCA would not be the success it is without you all. I look forward to a wonderful and profitable 2021-2022 and wish Executive and staff all the best.

Arvinder Juneja
MCSCA Treasurer
