



ANNUAL REPORT

2020

Multicultural Community Services of Central Australia Inc





About Us

Multicultural Community Services of Central Australia Inc (MCSCA) is a community based organisation whose aims and objectives are to deliver quality confidential services to people from culturally and linguistically diverse backgrounds (CALD).

MCSCA is run by a Management Committee elected by the migrant community for two year terms at the Annual General Meeting of MCSCA Inc. Members represent the diversity of the Alice Springs community and bring MCSCA a range of skills, knowledge and expertise.

Staff members are available across programs to ensure services are delivered, and to offer support and assistance to the CALD community. MCSCA works to encourage community harmony, peace and acceptance of difference within the community.

The following table demonstrates the wide range of services and advice provided by MCSCA to migrants, and also shows that recently arrived African migrants from Interstate are currently the biggest users of our services.

Number and type of client contacts by ethnicity group Jul 2019 to June 2020								
Type of assistance	Africa	Asia	Central/Sth Asia	Pacific Island	Middle East	E & W Europe	Total	Total 2018/19
Migration information (Citz, PR, Visa, Passport)	66	27	9	15	3	5	125	211
Assistance with filling forms (Citz, Medicare, Centrelink, Insurance, Housing, Passport)	55	22	5	9	3	0	94	134
Employment (job referrals, CV, job application)	49	15	15	5	2	15	101	174
Housing/ Accommodation/Financial support	137	193	51	7	4	11	456	66
Education (Homework tuition, online studies, English conversation)	30	1	24	10	0	0	56	185
Domestic Violence, Legal, Discrimination issues	14	3	2	2	0	0	21	44
Social Interaction, Info sessions	11	49	29	10	3	6	83	116
Health, Medical issues	10	11	2	0	5	0	28	20
Use MCSCA resources (computer, scan, print)	226	30	36	94	0	39	425	824
Total frequency of visits	598	404	139	152	20	76	1389	1774
% of visits by ethnic group	51.8%	17.7%	11.4%	14.7%	1.1%	3.3%		



MCSCA's Principles

Respect for cultural diversity while assisting new arrivals to understand their new environment.

Equal opportunity in access and equity to services.

Integration, acceptance and understanding of difference.

Cultural diversity shall be promoted at all levels of the organisation and within the community.

Objectives

- ◆ Represent and assist migrants and recent arrivals to Central Australia in assessing the services they need to facilitate settlement.
- ◆ Facilitate integration into Australian society by understanding its values and lifestyles.
- ◆ Provide services to migrants coming to Alice Springs who originally settled elsewhere in Australia, to assist with adapting to the specific and challenging issues of a remote location.
- ◆ Assist newly formed CALD groups to provide social and cultural activities that support individuals and families to become part of the wider community.
- ◆ Provide targeted assistance to groups facing particular challenges in integrating into Australian formal and informal systems and societies.

- ◆ Provide appropriate, consistent and regular liaison between CALD, individuals and communities and other organisations, employers, mainstream service providers and government departments.

Our Vision

To provide services, representation and leadership for the CALD community in Central Australia.

That people from CALD backgrounds have equal opportunity and access to services and participation in the community at large.

To strive for a society which respects multiculturalism and diversity, and welcome new arrivals and facilitates integration into Australian society.

Our Mission

To provide support, orientation and information to people of many cultural backgrounds who wish to settle in Central Australia.

To assist community understanding and acceptance of cultural diversity and promote multiculturalism.

To facilitate integration into Australian Society and understanding of Australian values and lifestyles.



Chairperson's Report

Strategic Highlights

It is my pleasure to welcome everyone to our Annual General Meeting.

2020 has been a massive roller coaster year for everyone - starting with the summer bushfires and the impacts of the COVID19 Global Pandemic. We are now living through a multitude of social and economic issues which no body would have imagined in prior years.

Some of the highlights for this year include the following:

- As a standing member on the Minister's Advisory Council on Multicultural Affairs, MCSCA participated in meetings to present issues affecting our stakeholders.
- We also provided input to the Multicultural Policy for the Northern Territory which was released on 12 June 2020.
- Unfortunately we had to cancel our flagship harmony day celebration due to the Pandemic, other casualties included our regular community engagement activities such as the monthly meet and greet gatherings.

Financial Highlights

- MCSCA got NT Government funding to commission a research project to capture an evidence base for social-economic profile of migrants in Central Australia. The research project will identify potential barriers, challenges and the ability to utilise skills and experiences of migrants to find the right jobs or venture into businesses.
- Intention is to facilitate social economic opportunities, identify gaps in support services and recommend ways of encourage migrant attraction and retention. This research is still ongoing we will call on community members from time to time to complete surveys or participate in focus groups.
- We continue to receive other forms of support from the Alice Springs community and funding bodies. We acknowledge this support and look forward to working with all stakeholders to meet to increasing needs of our migrant communities in Alice Springs.

Operating Highlights

- Social distancing and lockdowns impacted our executive meetings and staff were working from home from April-July. Our staff were kept very busy with teleconferences, webinars, zoom meetings, disseminating information to clients, and making sure everyone was kept abreast of the ever changing updates on COVID19 rules in their respective languages. COVID19 information was regularly provided in the weekly eNews.
- Though working from home, our staff did excellent work under very difficult circumstances which placed with massive demand on their time and resources to assist those impacted by the Pandemic. MCSCA liaised regularly with federal government agencies, NT Government, non-government organisations, churches groups and community members to seek assistance in various ways.
- Lots of assistance was directed to visa holders who were in lockdown but couldn't access any forms of Government assistance – including working holiday visa, people on other types of temporary visas and international students.



MCSCA continues to punch well above its weight albeit the limited resources available to support the ever increasing needs of the migrant communities.

Looking Ahead

The management committee would like to thank all our staff for their dedication and excellent work. We look forward on building on the plans outlined in our 2019-2024 strategic plan to ensure we meet the goals outlined for services delivery for our migrant communities.

Ali Wako (Mr.)
MCSCA Chairperson
26 November 2020

MCSCA Management Committee 2019-20

Chairperson

Ali Wako

Vice Chair

Hilda Reeder

Secretary

Mona Ulak

Treasurer

Arvinder Juneja

Committee Members

Navin Bhatnagar

Vinod Kurup

Lillian Labastida

Isaac Thok Moses

Jeanette Shepherd

Public Officer

Precy Taylor

MCSCA Staff

Manager

Marguerite Baptiste-Rooke

Migrant Outreach/SETS Officer

Anileen Bensted

Admin/Bookkeeper

Criste Evangelista



Manager's Report

Welcome to our 2019/200 Annual Report, an opportunity to reflect on what has been an engaging, busy and challenging year for the Multicultural Community Services of Central Australia (MCSCA).

This year our work has been characterised across four areas:

Applying for funding for a research project into Alice Springs' migrant population.

Engaging and representing the many cultural groups in Alice Springs.

Providing information to people from culturally and linguistically diverse (CALD) backgrounds on issues to assist with their settlement.

Providing special COVID-19 information to the CALD community.

In the area of migrant population research, MCSCA received funding from NT Department of Business, Trades & Tourism to employ a research consultant. The main aim of this project is to collect up-to-date demographic information on migrants to establish a reliable local dataset, and to understand the experience, aspirations and challenges faced by migrants in Central Australia. We expect this project will provide accurate information about migrants in Alice Springs and inform the government's decision making in providing better services for migrants in this region.

The project started in July 2020 and finishes in April 2021. The questionnaire survey and focus group discussions are being conducted from August to December 2020. The questionnaire/survey are being delivered online and by paper form. The final documents/reports will be publicly available on the MCSCA website in April 2021.

In 2019/20 MCSCA continued to engage with many community groups. The engagement included:

- providing information on governance and grant applications
- obtaining feedback from communities on emerging multicultural issues
- facilitating meetings of community groups with OMA representatives for consultation on the Multicultural Policy for NT 2020-25.
- promoting events and celebration of national days through the MCSCA Facebook page and circulation of contact details between groups, service providers and government departments.

In the area of information provision, MCSCA organised the following information sessions:

- 2nd August 2019 – Healthy Life, eating well and moving more.
- 3rd October 2019 – Maintaining optimal health, focussed on low diet or total vegetarian diet.
- 26th Feb 2020 – Families and Parenting – “How to bring up great kids in Australia”
- 11th March 2020 – Introduction to the new Overseas Qualification Assessment in the Northern Territory.



More information sessions were planned for 2019/20, but due to COVID-19 restrictions, they were postponed.

COVID-19 Pandemic

The COVID-19 pandemic has taken the whole world by surprise. Many quick decisions had to be made to disseminate information to the CALD community in Alice Springs on how to manage and stay safe during the COVID-19 pandemic. From March 2020 onwards, MCSCA did the following:

- Informed all community groups about the COVID-19 pandemic.
- Provided regular information about COVID-19 restrictions in many languages.
- Emailed weekly eNews to community groups that contained comprehensive information about COVID-19 and links on how to access information in their languages.
- Conducted regular check-ins with clients and all local community groups regarding their well-being and needs during the COVID-19 lockdown.
- Uploaded all relevant information onto the MCSCA website and Facebook page.
- Some feedback was received from community groups and clients that translations were not available in some languages such as Nuer and Dinka. The majority of our clients are from South Sudan. There were issues in accessing translators in these languages. MCSCA also assisted about 300 temporary visa holders, which included international students, working holiday visa holders, skilled migrants, and newly arrived spouses, who were not eligible to receive any government assistance because of

their visa status. MCSCA provided assistance for rent, food vouchers, and medical and power bills. MCSCA used the Emergency Relief funding from the Australian Government Department of Social Services.

- The MCSCA office was closed for face-to face services for two months during the lockdown. All MCSCA services were delivered by phone and emails/online.

FUNDING

Multicultural Community Services of Central Australia (MCSCA) is funded by the Australian Government and Northern Territory Government.

The Territory Families Office of Multicultural Affairs NT funds MCSCA for operational, staff and project funding to provide services to the multicultural community in Central Australia. This service offers the following:

- ◆ Day-to-day and ongoing services
- ◆ Identification of community needs
- ◆ Provision of information sessions
- ◆ Broader community public communications
- ◆ Program evaluation, data collection and analysis
- ◆ Representation and leadership on multicultural issues
- ◆ Coordination/Management
- ◆ Multi-purpose office space/facilities for multicultural use

Projects:

- ◆ Multicultural Community Event
- ◆ Harmony Day



MCSCA signed a 5-year funding agreement with Territory Families for 2019-2024.

MCSCA is also funded by the Australian Government Department of Home Affairs for 3-year funding to assist Humanitarian Entrants, Family Stream migrants with low English proficiency and/or dependents of skilled migrants in rural and regional areas with low English proficiency.

The Settlement Engagement Transition Program (SETS) assists eligible clients who have arrived in Australia in the last five years.

Australian Government Department of Social Services funds MCSCA under the partnership program “Community for Children” (CFC) through Anglicare NT.

This program is to run two “SusuMama” playgroups per week to assist newly arrived migrant families with children to connect and integrate with the Alice Springs community.

Australian Government, Department of Social Services also fund MCSCA to provide emergency relief for clients who are facing hardship situations to assist them with bond/rental for accommodation. It also provides food vouchers and other essentials. (3-year funding)

MCSCA, as the sole multicultural organisation in Central Australia, has continued to grow and meet the increased demand for services to the growing migrant population in Alice Springs. According to our records, the migrant population in Alice Springs is about 6000 people from 63 countries. The main groups with which MCSCA has regular contact with come from India, Syria, Philippines, Nepal, South Sudan, Pakistan, Sri-Lanka, Thailand, Zimbabwe,

Kenya, Vietnam, Bangladesh, China, South Korea and Indonesia.

There are 14 active incorporated organisations in Alice Springs representing specific ethnic groups. One of the main roles of MCSCA is responding to client needs. Many needs were addressed through referral to mainstream services, group information sessions and advocacy. Many of our other activities, projects and achievements are detailed over the coming pages.

MCSCA stands ready, willing and able to support all migrants and refugees settling in Alice Springs. MCSCA has always raised-up to cater for the extra demand of migrants who needed our assistance, despite the lack of adequate funding, and regardless of the gaps in resources and the numerous challenges faced as an organisation, especially during the COVID-19 pandemic. MCSCA was able to assist an extra 200 migrants on Temporary Visas who were not eligible for government assistance such as JobKeeper, JobSeeker and Job maker. MCSCA is proud of its achievement.

MCSCA has enjoyed a close working relationship with the following departments: NT Territory Families, Office of Multicultural Affairs NT, Department of Social Services (Australian Government) and Department of Home Affairs.

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In closing, I would like to thank all members of the MCSCA Management Committee for their volunteer time given to MCSCA during 2019/20 and the office staff for another productive, challenging and exciting year, and I look forward to the year ahead.

Special thank you to Leony Bowey and Brian Kelleher for assisting migrants with migration advice over the years - your assistance is greatly appreciated by the community.

It is with great optimism that I look forward to 2020-21, and ensuring that MCSCA continues to be a strong representative and an effective advocate for positive settlement outcomes for migrants in Central Australia.

Marguerite Baptiste-Rooke
26 November 2020

MCSCA Achievements – Activities and Projects 2019-20

From the Manager's Desk

MCSCA Research Project – “Migration Snapshot of the Centre”

MCSCA applied for and received funding from NT Department of Business Trade and Tourism for undertaking research and preparing a report to provide detailing social-economic data regarding migrants settling in Alice Springs. The research project started in July 2020 and will finish in April 2021.

Skills for work – A pre-employment program for migrants

The program started in 2016 and finished in 2020. It was delivered to eligible migrants by MCSCA together with Mahongo Fumbelo from Born to Win Consulting. It was supported by funding from the NT Government

and involved a series of workshops attended by up to 30 migrants who were trained in applying for jobs, and how to keep a job.

Some students enrolled at Charles Darwin University for the Certificate III in Community Services. Here is a good news story about a lady who enrolled at Charles Darwin University through the Skills for Work Program.

“A newly arrived lady from South East Asia came on Partner visa Subclass 309. She was referred to a Skills for Work Program and enrolled at Charles Darwin University for Certificate III in Early Childhood. She had never worked anywhere in Australia, though she had previously worked as a kindergarten teacher in her country. She said that if she was not referred to the Skills for Work Program, it would have been difficult to gain employment in Early Childhood.”



In her initial program enrolment interview with the Skills for Work Program she stated that she was considering working in Early Childhood. She received information about study pathways as well as an overview of job outlooks in the Early Childhood Sector. She was also informed about the mentoring and coaching support that would be available to her through the program during her study and work placement.

She received help with enrolling in the five modules the program was offering in Certificate III in Early Childhood. At the beginning of her study, it was hard for her to juggle study and parenting of her two young children, however she said, "having a mentor from the program to encourage and inspire me really motivated me to keep going".

As part of her accredited training she did a work placement in casual employment and she continued with the mentoring to complete her studies and she has retained her employment. She really appreciates the mentoring she received from the Skills for Work Program and now she encourages her friends to enrol in the same program. She said that this program helped her increase her confidence to gain her qualifications.

She has now completed her Certificate III in Early Childhood Education and has a permanent position as an educator with a childcare centre in Alice Springs."

SusuMama Playgroup

MCSCA has been running this playgroup for over 30 years. Since 2017, the playgroup has been meeting twice a week (Mondays and Fridays) at the Alice Springs Youth & Community Centre from 9.30am to 11.30 am. It is attended by migrants from about 15 different countries and also non-migrants.

The SusuMama playgroup is an important activity for migrant parents and their children. It is a fundamental tool for interaction to the Australian community in Alice Springs. It assists newly arrived parents and children to settle and integrate into the community.

COVID-19 Pandemic

During the COVID-19 pandemic, MCSCA reached out to many temporary migrants who normally do not seek our assistance. Due to the lockdown and losing employment, but not being eligible for government assistance, MCSCA gave them a lifeline by assisting with rent/accommodation, food and other assistance through the Emergency Relief received from the Department of Social Services. We are also grateful to the Alice Springs Town Council, Baptist Church, and some Alice Springs families and businesses for their cash donations and in-kind support in assisting temporary migrants during COVID-19 pandemic.

The newly formed Community of Practice (CoP), through the Settlement Engagement Transition program (SETS), was very proactive in assisting organisations like MCSCA with the following during the COVID-19 pandemic:

- Organising video conferences on COVID-19 Best Practice and Innovations meetings for all states and territories.



- Providing very informative resources, and supporting ideas sharing, which assisted MCSCA and its cohort during the course of the pandemic.

All the information from the video conferences and webinars were then disseminated to MCSCA clients and the migrant community.

It was an incredibly difficult time for many of our clients and communities due to the impact of COVID-19 pandemic, but with the collective effort of MCSCA and the wider community we can survive the pandemic.

MCSCA Website

In late 2019, MCSCA received partial funding from NT Department of Business Trade and Tourism to develop a new website. Edan Baxter from Spinifex was hired as the consultant with the assistance of Joy Taylor from Centred in Choice, and input from MCSCA Staff and community group. One of the main features of the new website is that visitors are greeted with welcome or hello in Arrrente and in a host of languages in recognition that we have migrants from 63 different countries living in Alice Springs. Also, an auto-translate feature on the site helps increase its accessibility. For more information please go to: www.mcscsa.org.au

Working with Governments

Naturally a large part of our work is to liaise directly with the multiple levels of government.

Department of Territory Families – Office of Multicultural Affairs (OMA) - Ongoing.

- Funding agreement
- Work program
- Funding applications

- Quarterly reports
- Attended Minister's Advisory Council and Multicultural Affairs NT (MACMA)
- An in-person MACMA meeting was held in Feb 2020. During the COVID-19 pandemic, with a lockdown from March to June, MACMA members met via teleconference to address multicultural issues in relation to the COVID-19 pandemic. The meetings were initially held every fortnight, then monthly. Their purpose was mainly to share and disseminate information on COVID-19 and assess how best to assist the multicultural community during the pandemic. One very important action item that MACMA decided on was a special document on lessons learned from the COVID-19 crisis for multiculturalism in the future.

DSS Department of Social Services – Australian Government – Ongoing

- Six monthly report
- Special weekly report during COVID-19
- Funding agreement – received extra COVID-19 funding in April 2020
- Data collection

Department of Home Affairs – Ongoing

- Reporting
- Data collection

Alice Springs Town Council – Ongoing

- Regular meetings and planning for Big Day Out in Harmony, May 2020. Unfortunately, due to COVID-19 restrictions, it was cancelled. The Town Council made a decision to donate the money that was going to be spent on Big Day Out in Harmony to assist the migrants on Temporary visas.



Multicultural Events

MCSCA normally hold two major events a year:

1. End of Year Gathering – December
2. Big Day Out in Harmony – May

1st was held on 5th December 2019, next to the MCSCA Office. Around 150 migrants attended from

2nd Due to COVID-19 restrictions, the Big Day Out in Harmony event that was due to be held in May 2020 was cancelled.



Treasurer's and Auditor's Report

The MCSCA has had another good year financially in 2019 - 2020. The performance of the Association in the year is the result of enthusiastic and dedicated Board members, staff and a handful of volunteers committed to meeting the needs of migrants. Tabled at the Annual General Meeting for the year are the audited financial accounts for 2019-2020.

The audit was conducted by Deloitte, Alice Springs and all necessary documentation was supplied. The results of the audit were positive, and the final unqualified audit certificate was issued by the auditor.

Income

Total income for 2019-20 was \$415,401. MCSCA is grateful to the NT & Federal Government for its ongoing support to fully deliver MCSCA's service to the migrant community of Alice Springs.

Total income was increased by \$65,686 from last year. Income from other sources include bank interest \$554 and a donation \$50,000 from the members of the community.

Expenditure

Total expenditure for 2019-20 was \$374,243 resulting in a surplus of \$41,158 an increase of \$49,132 from previous year.

Net Asset

The current assets reported at year end were \$266,963, non-current assets namely furniture & equipment total \$10,493.

The current liabilities total \$171,945 is made up of creditors & payables \$39,355, provision for leave \$33,004 and unexpended grants of \$96,196.

**Multicultural Community
Services of Central
Australia Inc**

SPECIAL PURPOSE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2020

The Statement of Financial Position (Balance Sheet) reports an accumulated surplus of \$82,038. which demonstrates MCSCA's financial position at year end

Thanks

I would like to thank my fellow management committee members for their 'in kind' contributions to Multicultural Community Services. I'd like to thank MCSCA manager – Marguerite for her outstanding work over the years. I would also like thank our bookkeeper/admin officer, Criste for her outstanding work and diligence in record keeping.

I would also like to thank the numerous volunteers and all MCSCA staff who have helped over the year. The MCSCA would not be the success it is without you all. I look forward to a wonderful and profitable 2020-2021 and wish Executive and staff all the best.

Arvinder Juneja
MCSCA Treasurer

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

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FOR THE YEAR ENDED 30 JUNE 2020

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MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

STATEMENT BY THE MANAGEMENT COMMITTEE
FOR THE YEAR ENDED 30 JUNE 2020

The names of the members of the committee of the association during or since the end of the financial year are:

A Wako, Chairperson re-appointed November 2019
H Reeder, Vice Chair re-appointed November 2019
Mona Ulak, Secretary appointed November 2019
A Juneja, Treasurer re-appointed November 2019
N Bhatnagar, Committee re-appointed November 2019
L Labastida, Committee re-appointed November 2019
V Kurup, Committee appointed 2019
I T Moses, Committee appointed 2019
J Shepherd, Committee appointed 2019

The principal activities of the association during the last financial year were to provide services for cultural and multicultural activities including support and settlement services to newly arrived migrants and refugees.

There were no significant changes in the nature of activities during the financial year.

The surplus (deficit) of the association for the year is reported in the statement of comprehensive income.

In our opinion:

- the accompanying financial report as set out on the attached pages, being a special purpose financial statement, is drawn up so as to present fairly the state of affairs of the Association as at the end of the financial year and the result of the Association for the year then ended;
- the accounts of the Association have been properly prepared and are in accordance with the books of account of the Association; and
- there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.


Committee member


Committee member

20/11/2020
Date

Deloitte

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**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF MULTICULTURAL
COMMUNITY SERVICES OF CENTRAL AUSTRALIA INCORPORATED**

Report on the Audit of the Financial Report

Opinion

We have audited the financial report, being a special purpose financial report, of Multicultural Community Services of Central Australia Incorporated (the "Entity") which comprises the statement of financial position as at 30 June 2020, statement of comprehensive income for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and the statement by the management committee, as set out on pages 2 and 6 to 9.

In our opinion, the accompanying financial report presents fairly, in all material respects, the Entity's financial position as at 30 June 2020 and of its financial performance for the year then ended in accordance with the Associations Act and the accounting policies described in Note 1.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (including Independence Standards) (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting and Restriction on Distribution and Use

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the Entity to meet the financial reporting requirements of the Associations Act. As a result, the financial report may not be suitable for another purpose. Our report is intended solely for the Members and should not be distributed or used by parties other than the Members. Our opinion is not modified in respect of this matter.

Responsibilities of Management and the Management Committee for the Financial Report

Management of the Entity is responsible for the preparation and fair presentation of the financial report and has determined that the basis of preparation and accounting policies described in Note 1 to the financial report is appropriate to meet the requirements of the Associations Act and is appropriate to meet the needs of the Members. Management's responsibility also includes such internal control as management determine is necessary to enable the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error.

Liability limited by a scheme approved under Professional Standards Legislation.
Member of Deloitte Asia Pacific Limited and the Deloitte Network.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INCORPORATED (continued)

In preparing the financial report, management is responsible for assessing the ability of the Entity to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intend to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

The Management Committee is responsible for overseeing the Entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2020

	Note	2020 \$	2019 \$
CURRENT ASSETS			
Cash at bank		266,751	154,652
Petty cash		212	212
		<u>266,963</u>	<u>154,864</u>
NON-CURRENT ASSETS			
Furniture and equipment	2	10,493	8,169
TOTAL NON-CURRENT ASSETS		<u>10,493</u>	<u>8,169</u>
TOTAL ASSETS		<u>277,456</u>	<u>163,033</u>
CURRENT LIABILITIES			
PAYG payable		-	10,355
Creditors and payables	3	39,355	16,738
Provision for annual leave		33,004	28,680
Unexpended funds prior years' adjustment		3,389	3,389
Unexpended funds	4	96,196	48,328
		<u>171,945</u>	<u>107,490</u>
NON-CURRENT LIABILITIES			
Provision for long service leave		23,473	14,024
TOTAL NON-CURRENT LIABILITIES		<u>23,473</u>	<u>14,024</u>
TOTAL LIABILITIES		<u>195,418</u>	<u>121,514</u>
NET ASSETS		<u>82,038</u>	<u>41,519</u>
EQUITY			
Accumulated surplus		82,038	41,519
		<u>82,038</u>	<u>41,519</u>

Notes to the financial statements are included on the attached pages.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INCORPORATED (continued)

We communicate with management and the Management Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

DELOITTE TOUCHE TOHMATSU



E Dry
Partner
Chartered Accountants

Darwin, 22 / 11 / 2020

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2020

	Note	2020 \$	2019 \$
Grant Income		277,620	334,945
Other Income		137,781	14,770
TOTAL INCOME		<u>415,401</u>	<u>349,715</u>
Operating expenses		50,749	82,065
Employee expenses		241,448	229,841
Emergency support		42,446	18,239
Consulting fees		24,888	9,564
Depreciation		1,975	4,613
Insurance		12,737	10,162
TOTAL EXPENSES		<u>374,243</u>	<u>354,483</u>
Operating surplus/(deficit)		41,158	(4,767)
Accumulated surplus at the beginning of the year		41,519	46,286
Prior period adjustment		(639)	-
Accumulated surplus at the end of the year		<u>82,038</u>	<u>41,519</u>

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 20202020
\$ 2019
\$

1. SUMMARY OF ACCOUNTING POLICIES

Financial Reporting Framework

The association is not a reporting entity because in the opinion of the governing committee there are unlikely to exist users of the financial report who are unable to command the preparation of reports tailored so as to satisfy specifically all of their information needs. Accordingly, this 'special purpose financial report' has been prepared to satisfy the governing committee's reporting requirements under the Associations Act.

The financial report has been prepared on the basis of historical cost and except where stated, does not take into account changing money values or current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

The financial report has been prepared in accordance with the Associations Act, the basis of accounting, but not the disclosure requirements, specified by all applicable Australian Accounting Standards.

Significant accounting policies

Accounting policies are selected and applied in a manner which ensures that the resultant financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions and other events is reported. The following significant accounting policies have been adopted in the preparation and presentation of the financial report.

Depreciation

Items of property, plant and equipment are depreciated over their estimated useful lives using the straight line method. The main rate used is 12.5%.

Employee Entitlements

The amount expected to be paid to employees for their pro-rata entitlements to long service and annual leave is accrued annually at current wage rates.

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST. Receivables and payables are recognised inclusive of GST. The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables.

Income Tax

The association is not subject to income tax.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 20202020
\$ 2019
\$

Government Grants

Grants, contributions and donations are recognised as revenues when the entity obtains control over the assets comprising the contribution.

AASB 1058 requires that in cases where there is an 'enforceable' contract with a customer with 'sufficiently specific' performance obligations, the transaction should be accounted for under AASB 15 where income is recognised when (or as) the performance obligations are satisfied, as opposed to immediate income recognition under AASB 1058.

The organisation has analysed grant contracts to determine whether the arrangements meet the enforceability and the 'sufficiently specific' criteria under AASB 15. For those grant contracts that are not enforceable or the performance obligations are not sufficiently specific, this will result in immediate income recognition under AASB 1058. Income will be deferred under AASB 15 otherwise and recognised when (or as) the performance obligations are satisfied.

Revenue recognition

Revenue from the sale of goods and disposal of other assets is recognised when the entity has passed. Revenue from the provision of services is recognised when the services have been provided. Revenue from investments is recognised when received.

2. Non current assets

Furniture and equipment	51,302	49,923
Accumulated depreciation	(40,809)	(41,754)
	<u>10,493</u>	<u>8,169</u>

3. Creditors and payables

Provision for audit	5,000	5,000
Superannuation payable	4,010	4,201
GST Payable	21,513	2,764
Trade creditors	8,832	4,773
	<u>39,355</u>	<u>16,738</u>

4. Unexpended funds

Fundraiser	-	4,494
AnglicareNT Communities for Children	4,385	-
DTBI - Research Project	27,010	-
Donation	50,013	-
Unfunded Income/Expense	-	8,698
OMA - Harmony Day	13,700	-
Home Affairs - SETS	1,088	-
Home Affairs-Fostering Integration	-	35,136
	<u>96,196</u>	<u>48,328</u>

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

UNAUDITED

CONSOLIDATED INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 20202020
\$ 2019
\$

INCOME

Adjustment prior years	-	(3,389)
ASP Town Council	4,957	-
AnglicareNT SusuMama	24,872	25,518
Cash Flow Boost	30,685	-
Donations	50,000	1,000
Dept. of Trade Business & Innovation	29,905	-
DHA SETS Grant	72,736	82,251
DHA SETS SACS Award	10,341	9,664
DSS Emergency Relief	40,520	21,500
Fundraiser	-	4,698
Home Affairs - Fostering Integration	-	44,302
Interest	554	965
TF - OMA Operational Grant	185,000	175,753
TF - Harmony day	13,700	13,200
TF - Strategic Plan	-	6,700
Unexpended funds at end of year	(96,196)	(48,258)
Unexpended funds b/f	48,328	7,705
	<u>415,401</u>	<u>341,608</u>

EXPENDITURE

Accounting and audit	5,950	6,500
Advertising	456	2,621
Annual leave accrual	4,325	6,088
Bank charges	444	444
Catering	125	1,419
Cleaning	5,500	10,227
Consulting fees	24,888	9,563
Consumables	2,784	3,560
Depreciation on fixed assets	1,975	4,613
Electricity	7,959	9,794
Emergency food vouchers	1,550	2,897
Emergency rental arrears	27,842	6,540
Emergency support	3,941	3,652
Emergency rental bond	9,114	5,150
Equipment/Hire	5,626	6,888
Harmony Day Expense	-	9,890
Insurance - General	2,818	2,748
Insurance - Prof. Indemnity	3,091	2,664
Insurance - Workers' Compensation	6,829	4,750
Interpreting & Translating	267	193
IT/Internet	3,527	3,206

MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC

UNAUDITED

CONSOLIDATED INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 20202020
\$ 2019
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Long service leave accrual	9,449	3,257
Marketing & Promotion	-	663
Office supplies	1,993	2,590
Postage, printing & stationery	1,451	2,699
Project Management fees	744	1,416
Salaries & Wages	207,922	201,459
Security	1,715	2,379
Subscriptions	2,190	1,809
Superannuation	19,753	19,037
Telephone/Fax/Internet	3,202	3,190
Travel (fuel, taxi fare/accommodation)	40	305
Venue Hire	3,880	4,170
Website development	2,895	3,206
	<u>374,243</u>	<u>349,583</u>
NET SURPLUS/(DEFICIT)	<u>41,158</u>	<u>(7,974)</u>



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 www.facebook.com/multiculturalcommunityservices
